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Tech: Good morning. Thank you for calling Blendtec customer service. How can I help

you today?

Customer: Hi. My name is Jeanette Woodward, and I had bought a Blendtec. It quit

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charging, and so they sent me a Blendtec 2. So, and I just. I mean the Blendtec 2 has been working fine. I just ordered an Orbiter Drink Lid for it. So yesterday I went to charge it and it wasn't charging. It didn't charge. Didn't charge. I left it on there for a long, long time, and normally you don't have to. So I worked on it, plugged it in again, and I thought may be I had put the ring in wrong. But I didn't. Plugged it in again and it charged. So it was completely charged. So I

said, okay, I put the ring in wrong.

Tech: Ma'am, I'm sorry to interrupt you, but I think you called the wrong number.

You're talking about a BlendJet, the portable blender?

Customer: Yeah.

Tech: You called Blendtec. We are a different company.

Customer: Oh my God. You're kidding?

Tech: Yeah.

Customer: I'm so sorry.

Tech: No. You're good.

Customer: Alright, thanks. Bye.

Have a good day. Bye-bye. Tech:

Customer: You too.